



Erste Schritte mit Avaya Experience Platform Connect-Workspaces für CRM

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Kapitel 1: Salesforce

Avaya Workspaces CRM Connector für Salesforce

Sprachinteraktionen über den CRM-Konnektor für Salesforce

E-Mail-Interaktionen über den CRM-Konnektor für Salesforce

Chat-Interaktionen über den CRM-Konnektor für Salesforce

Async-Messaging-Interaktionen über den CRM-Konnektor für Salesforce