



Avaya Documentation Center Home

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Contents

Chapter 1: Avaya Documentation Center news	3
What's new in Avaya Documentation Center.....	3
Build your documents.....	4
Avaya videos.....	4
Recent Avaya program releases.....	4
Accessing the port matrix document.....	6
Product compatibility.....	7
Chapter 2: Avaya rebranding news	8
Avaya branding updates.....	8
Avaya branding.....	8

Chapter 1: Avaya Documentation Center news

What's new in Avaya Documentation Center

New Avaya Documentation Center features:

- Enhance site navigation with category tiles and subtiles and better content classification.
- Search tips to help you understand how the search works and provide guidelines on how to optimize the search query.
- Enhance search experience by facilitating the user to select content that must boost to the top of search results.
- Responsive Web portal for optimal usability and appearance on any device
- Instantly download the PDF files
- Collapsible Mini TOC for better space utilization
- A new **Library** option that lists all documents available on Avaya Documentation Center. You can use filters to refine the results further.
- Search for a document using keywords from **Library**.
- Download the PDF of the document from **Library** instantly.
- Comply with the new Avaya branding guidelines.
- Align Avaya solutions and products with the new Avaya Experience Platform™ Public Cloud and Avaya Experience Platform® (Private Cloud + Connect) solution changes.
- Filter, sort, and hide columns in a table.
- Sticky left filtering panel in the Search Results and Library pages to help users refine their search results.
- Search the product documentation by solution from Find Your Product.
- Better filtering capability by user role, such as administrator, supervisor, and agent.
- Better filtering capability by audience, such as beginner, intermediate, and expert.
- Better filtering capability by solutions and products.
- Better filtering capability by product release.

Build your documents

With My Topics, you can create custom documentation collections, which contain collections with content that meets your specific information needs. You can share your custom collections with your team members and others in your organization.

You can do the following personalization of your content:

- Create your collection
- Set a default collection
- Add content to your collection
- Manage your collection
 - Drag and drop topics into a collection to change their order
 - Move topics to a different collection
 - Create PDF of topics in a collection
 - Remove topics from your collection
 - View content others shared
- Share collection with others
- Rename collection
- Delete collection

Avaya videos

Avaya provides short videos to help users with getting started, provisioning, and administering Avaya products.

Currently, videos are made available for Avaya J100 Series IP Phones, Avaya Experience Platform™ Public Cloud, Avaya Spaces, Avaya Social Media Hub, Avaya Cloud Office™, Avaya Experience Portal. Eventually, more Avaya products will cover videos.

For product-related videos, see [Avaya product videos](#).

Recent Avaya program releases

February 2025 releases

Avaya Product	Release	Link to documents
AXP Private Cloud with Avaya Aura® Private Cloud	February 12, 2025	View documents

January 2025 releases

Avaya Product	Release	Link to documents
Avaya Aura [®] Admin Portal	4.1.x	View documents
Avaya Admin Portal	4.1.x	View documents

December 2024 releases

Avaya Product	Release	Link to documents
Avaya Room System C100 Series	December 3, 2024	View documents

October 2024 releases

Avaya Product	Release	Link to documents
Avaya Experience Platform [™] Public Cloud	October 22, 2024	View documents
Avaya Experience Platform [™] (On-Prem + Connect)	CY24Q3.2	View documents
Avaya J100 Series IP Phones	4.1.6	View documents

September 2024 releases

Avaya Product	Release	Link to documents
Avaya Cloud Migration Tool	1.0	View documents

August 2024 releases

Avaya Product	Release	Link to documents
Avaya Vantage [™]	3.2	View documents

July 2024 releases

Avaya Product	Release	Link to documents
Call Management System	21.0	View documents
Avaya Admin Portal	4.1	View documents
Avaya J100 Series IP Phones	4.1.5	View documents

June 2024 releases

Avaya Product	Release	Link to documents
Call Management System	21.0	View documents
Avaya Admin Portal	4.1	View documents

May 2024 releases

Avaya Product	Release	Link to documents
Avaya Experience Platform [™] Public Cloud	May 31, 2024	View documents

April 2024 releases

Avaya Product	Release	Link to documents
Avaya J100 Series IP Phones	4.1.4	View documents

March 2024 releases

Avaya Product	Release	Link to documents
Avaya Spaces	R4.38 (March 1)	View documents

February 2024 releases

Avaya Product	Release	Link to documents
Avaya Session Border Controller	10.2	View documents

January 2024 releases

Avaya Product	Release	Link to documents
Avaya J100 Series IP Phones	4.1.3	View documents

December 2023 releases

Avaya Product	Release	Link to documents
All Avaya Aura [®] programs	10.2	View documents: <ul style="list-style-type: none"> • Avaya Aura[®] solution • Application Enablement Services • Branch Gateway • Communication Manager • Session Manager • System Manager • Call Center Elite
Device Enrollment Services	December 9, 2023	View documents

October 2023 releases

Avaya Product	Release	Link to documents
Avaya Workplace Client	October 24, 2023	View documents

Accessing the port matrix document Procedure

1. Go to <https://support.avaya.com>.

2. To log in, click **Sign In** at the top of the screen and then enter your login credentials when prompted.
3. Click **Product Support > Documents**.
4. In **Select Release**, select the appropriate release number.
This field is not available if there is only one release for the product.
5. From the **Select Content Type** list, select one or both of the following options:
 - **Application & Technical Notes**
 - **Design, Development & System Mgt**

Product compatibility

For the latest and most accurate compatibility information, go to **TOOLS > Product Compatibility Matrix** on the Avaya Support website.

Chapter 2: Avaya rebranding news

Avaya branding updates

Avaya is aligning comprehensive portfolio of capabilities under Avaya Experience Platform™ Public Cloud solution. Avaya Experience Platform™ Public Cloud solution helps to combine the benefits of the Avaya portfolio together with those of our partners and leading cloud platforms.

Rebranding products and customer documentation to Avaya Experience Platform™ Public Cloud and Avaya Experience Platform® (Private Cloud + Connect) is being performed on a product release-wise. Old Avaya branding might exist in customer documentation until the rebranding initiative is complete.

Avaya’s rebranding initiative:

- Includes customer documentation support for current and future releases.
- Excludes products that are discontinued and designated to be discontinued in the future.

Related links

[Avaya branding](#) on page 8

Avaya branding

All products with OneCloud™ branding are rebranded product release-wise.

New name	Previous name
AXP Private – Extended Scale	Avaya OneCloud™ CCaaS for Large Enterprise
Avaya Experience Platform™ Public Cloud	Avaya OneCloud™ CCaaS
Avaya Experience Platform® (Private Cloud + Connect)	Avaya OneCloud™ Private
Avaya Enterprise Cloud™ Private Label	Avaya OneCloud™ for Private Label
Avaya Government Cloud™	Avaya OneCloud™ for Government
Avaya Subscription	Avaya OneCloud™ Subscription
Avaya Communications APIs	Avaya OneCloud™ CPaaS
Avaya Session Border Controller	Avaya Session Border Controller for Enterprise

Index

A

accessing port matrix	6
Avaya Cloud Office	
videos	4
Avaya Documentation Center	4
Avaya Enterprise Cloud	
videos	4
Avaya Experience Portal	
videos	4
Avaya J100 Series IP Phones	
videos	4

B

build your docs	4
-----------------------	---

C

collection	
add topics	4
create	4
delete	4
delete topics	4
rename	4
reorder topics	4
compatibility matrix	7
content	
add to a collection	4
add to favorites	4
add to My Topics	4

F

finding port matrix	6
---------------------------	---

P

personalize your content	4
port matrix	6
product compatibility	7
program releases	4

R

recent Avaya programs	4
-----------------------------	---

V

videos	
Avaya Cloud Office	4

videos (*continued*)

Avaya Enterprise Cloud	4
Avaya Experience Portal	4
Avaya J100 Series IP Phones	4
Avaya Social Media Hub	4
Avaya Spaces	4