



# **Introducción a Avaya Workspaces para CRM para Avaya Experience Platform™ Connect**

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# Capítulo 1: Salesforce

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## Conector CRM de Avaya Workspaces con Salesforce

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### Uso de interacciones de voz desde el conector CRM con Salesforce

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### Uso de interacciones de correo electrónico desde el conector CRM con Salesforce

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### Uso de interacciones de chat desde el conector CRM con Salesforce

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### Uso de interacciones de mensajería asincrónica desde el conector CRM con Salesforce