



Démarrage avec Avaya Workspaces for CRM for Avaya Experience Platform™ Connect

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Chapitre 1 : Salesforce

Connecteur CRM Avaya Workspaces avec Salesforce

Utilisation des interactions vocales à partir du connecteur CRM avec Salesforce

Utilisation des interactions par courriel à partir du connecteur CRM avec Salesforce

Utilisation des interactions de messagerie instantanée à partir du connecteur CRM avec Salesforce

Utilisation des interactions de messagerie asynchrones à partir du connecteur CRM avec Salesforce