



Premiers pas avec Avaya Workspaces for CRM pour Avaya Experience Platform™ Connect

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Chapitre 1 : Salesforce

Connecteur CRM Avaya Workspaces for Salesforce

Utilisation des interactions vocales à partir du connecteur CRM avec Salesforce

Utilisation des interactions par e-mail à partir du connecteur CRM avec Salesforce

Utilisation des interactions par chat à partir du connecteur CRM avec Salesforce

Utilisation des interactions par messagerie asynchrone à partir du connecteur CRM avec Salesforce