



Guida introduttiva ad Avaya Workspaces per CRM per Avaya Experience Platform™ Connect

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Capitolo 1: Salesforce

Connettore CRM Avaya Workspaces con Salesforce

Utilizzo delle interazioni vocali dal connettore CRM con Salesforce

Utilizzo delle interazioni via e-mail dal connettore CRM con Salesforce

Utilizzo delle interazioni chat dal connettore CRM con Salesforce

Utilizzo delle interazioni di messaggistica asincrona dal connettore CRM con Salesforce