



Avaya Documentation Center Home

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Chapter 1: Avaya Documentation Center news

What's new in Avaya Documentation Center

New Avaya Documentation Center features:

- Align with the new Avaya branding guidelines.
- Aligned with Avaya's streamlined product portfolio and hybrid cloud strategy.
- Enhance site navigation with category tiles and subtiles and better content classification.
- Responsive Web portal for optimal usability and appearance on any device
- Instantly download the PDF file
- Collapsible Mini TOC for better space utilization
- Search for a document using keywords from **Library**.
- Download the PDF of the document from **Library** instantly.
- Filter, sort, and hide columns in a table.
- Search the product documentation by solution from All Products.
- Better filtering capability by user role, such as administrator, supervisor, and agent.
- Better filtering capability by audience, such as beginner, intermediate, and expert.
- Better filtering capability by solutions and products.
- Better filtering capability by product release.

Avaya videos

Avaya provides short videos to help users with getting started, provisioning, and administering Avaya products.

Currently, videos are made available for Avaya J100 Series IP Phones, , Avaya Cloud Office, Avaya Experience Portal. Eventually, more Avaya products will cover videos.

For product-related videos, see [Avaya product videos](#).

Recent Avaya program releases

April 2026 releases

| Avaya Product | Release | Link to documents |
|-----------------------------|------------------|--------------------------------|
| Avaya J100 Series IP Phones | 4.1.x | View documents |
| Avaya Infinity™ | 26.1 (End-cycle) | View documents |

October 2025 releases

| Avaya Product | Release | Link to documents |
|-----------------------------|---------|--------------------------------|
| Avaya J100 Series IP Phones | 4.1.x | View documents |

August 2025 releases

| Avaya Product | Release | Link to documents |
|--------------------------|---------|--------------------------------|
| Avaya Aura® Admin Portal | 4.3.x | View documents |
| Avaya Admin Portal | 4.3.x | View documents |

July 2025 releases

| Avaya Product | Release | Link to documents |
|-------------------------------|---------|--------------------------------|
| Avaya Vantage™ | 3.2.x | View documents |
| Avaya Room System C100 Series | 1.2.0 | View documents |

June 2025 releases

| Avaya Product | Release | Link to documents |
|--|---------|--------------------------------|
| Call Management System | 21.0.2 | View documents |
| AXP Private Cloud with Avaya Aura® Private Cloud | 25.2 | View documents |

April 2025 releases

| Avaya Product | Release | Link to documents |
|------------------------|---------|--------------------------------|
| Avaya Workplace Client | 3.39 | View documents |

December 2024 releases

| Avaya Product | Release | Link to documents |
|--|-------------------|--------------------------------|
| AXP Private Cloud with Avaya Aura® Private Cloud | December 11, 2024 | View documents |

Table continues...

| Avaya Product | Release | Link to documents |
|--------------------------------------|------------------|---|
| All Avaya Aura [®] programs | December 9, 2024 | View documents: <ul style="list-style-type: none"> • Avaya Aura[®] solution • Application Enablement Services • Branch Gateway • Communication Manager • Session Manager • System Manager • Call Center Elite • Media Server |

October 2024 releases

| Avaya Product | Release | Link to documents |
|--------------------------|---------|--------------------------------|
| Avaya Solutions Platform | 6.0 | View documents |

February 2024 releases

| Avaya Product | Release | Link to documents |
|---------------------------------|---------|--------------------------------|
| Avaya Session Border Controller | 10.2 | View documents |

December 2023 releases

| Avaya Product | Release | Link to documents |
|----------------------------|------------------|--------------------------------|
| Device Enrollment Services | December 9, 2023 | View documents |

Accessing the port matrix document

Procedure

1. Go to <https://support.avaya.com>.
2. To log in, click **Sign In** at the top of the screen and then enter your login credentials when prompted.
3. Click **Product Support > Documents**.
4. In **Select Release**, select the appropriate release number.
This field is not available if there is only one release for the product.
5. From the **Select Content Type** list, select one or both of the following options:
 - **Application & Technical Notes**
 - **Design, Development & System Mgt**

Product compatibility

For the latest and most accurate compatibility information, go to **TOOLS > Product Compatibility Matrix** on the Avaya Support website.

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