



Conceitos básicos do Avaya Workspaces para CRM da Avaya Experience Platform™ Connect

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Capítulo 1: Salesforce

Conector CRM do Avaya Workspaces com Salesforce

Usando interações de voz do conector CRM com Salesforce

Usando interações de e-mail do conector CRM com Salesforce

Usando interações de bate-papo do conector CRM com Salesforce

Usando interações de mensagens assíncronas do conector CRM com Salesforce