



Avaya Documentation Center Home

Notices

© 2026 Avaya LLC. All Rights Reserved.

You may, at your own risk, assemble a MyDocs collection solely for your own internal business purposes, which constitutes a modification to the original published version of the publications. Avaya shall not be responsible for any modifications, additions, or deletions to the original published version of publications. You agree to defend, indemnify and hold harmless Avaya, Avaya's agents, servants and employees against all claims, lawsuits, demands and judgments arising out of, or in connection with, your modifications, additions or deletions to the publications.

A single topic or a collection of topics may come from multiple Avaya publications. All of the content in your collection is subject to the legal notices and disclaimers in the publications from which you assembled the collection. For information on licenses and license types, trademarks, and regulatory statements, see the original publications from which you copied the topics in your collection.

Except where expressly stated by Avaya otherwise, no use should be made of materials provided by Avaya on this site. All content on this site and the publications provided by Avaya including the selection, arrangement and design of the content is owned by Avaya and/or its licensors and is protected by copyright and other intellectual property laws including the sui generis rights relating to the protection of databases. Avaya owns all right, title and interest to any modifications, additions or deletions to the content in the Avaya publications.

Contents

| | |
|---|---|
| Chapter 1: Avaya Documentation Center news | 3 |
| What's new in Avaya Documentation Center..... | 3 |
| Build your documents..... | 4 |
| Avaya videos..... | 4 |
| Recent Avaya program releases..... | 4 |
| Accessing the port matrix document..... | 6 |
| Product compatibility..... | 7 |
| Chapter 2: Avaya rebranding news | 8 |
| Avaya branding updates..... | 8 |
| Avaya branding..... | 8 |

Chapter 1: Avaya Documentation Center news

What's new in Avaya Documentation Center

New Avaya Documentation Center features:

- Enhance site navigation with category tiles and subtiles and better content classification.
- Search tips to help you understand how the search works and provide guidelines on how to optimize the search query.
- Enhance search experience by facilitating the user to select content that must boost to the top of search results.
- Responsive Web portal for optimal usability and appearance on any device
- Instantly download the PDF files
- Collapsible Mini TOC for better space utilization
- A new **Library** option that lists all documents available on Avaya Documentation Center. You can use filters to refine the results further.
- Search for a document using keywords from **Library**.
- Download the PDF of the document from **Library** instantly.
- Comply with the new Avaya branding guidelines.
- Align Avaya solutions and products with the new Avaya Experience Platform™ Public Cloud and Avaya Experience Platform® (Private Cloud + Connect) solution changes.
- Filter, sort, and hide columns in a table.
- Sticky left filtering panel in the Search Results and Library pages to help users refine their search results.
- Search the product documentation by solution from Find Your Product.
- Better filtering capability by user role, such as administrator, supervisor, and agent.
- Better filtering capability by audience, such as beginner, intermediate, and expert.
- Better filtering capability by solutions and products.
- Better filtering capability by product release.

Build your documents

With My Topics, you can create custom documentation collections, which contain collections with content that meets your specific information needs. You can share your custom collections with your team members and others in your organization.

You can do the following personalization of your content:

- Create your collection
- Set a default collection
- Add content to your collection
- Manage your collection
 - Drag and drop topics into a collection to change their order
 - Move topics to a different collection
 - Create PDF of topics in a collection
 - Remove topics from your collection
 - View content others shared
- Share collection with others
- Rename collection
- Delete collection

Avaya videos

Avaya provides short videos to help users with getting started, provisioning, and administering Avaya products.

Currently, videos are made available for Avaya J100 Series IP Phones, Avaya Experience Platform™ Public Cloud, Avaya Spaces, Avaya Social Media Hub, Avaya Cloud Office™, Avaya Experience Portal. Eventually, more Avaya products will cover videos.

For product-related videos, see [Avaya product videos](#).

Recent Avaya program releases

February 2025 releases

| Avaya Product | Release | Link to documents |
|--|-------------------|--------------------------------|
| AXP Private Cloud with Avaya Aura® Private Cloud | February 12, 2025 | View documents |

January 2025 releases

| Avaya Product | Release | Link to documents |
|--------------------------|---------|--------------------------------|
| Avaya Aura® Admin Portal | 4.1.x | View documents |
| Avaya Admin Portal | 4.1.x | View documents |

December 2024 releases

| Avaya Product | Release | Link to documents |
|-------------------------------|------------------|--------------------------------|
| Avaya Room System C100 Series | December 3, 2024 | View documents |

October 2024 releases

| Avaya Product | Release | Link to documents |
|--|------------------|--------------------------------|
| Avaya Experience Platform™ Public Cloud | October 22, 2024 | View documents |
| Avaya Experience Platform™ (On-Prem + Connect) | CY24Q3.2 | View documents |
| Avaya J100 Series IP Phones | 4.1.6 | View documents |

September 2024 releases

| Avaya Product | Release | Link to documents |
|----------------------------|---------|--------------------------------|
| Avaya Cloud Migration Tool | 1.0 | View documents |

August 2024 releases

| Avaya Product | Release | Link to documents |
|----------------|---------|--------------------------------|
| Avaya Vantage™ | 3.2 | View documents |

July 2024 releases

| Avaya Product | Release | Link to documents |
|-----------------------------|---------|--------------------------------|
| Call Management System | 21.0 | View documents |
| Avaya Admin Portal | 4.1 | View documents |
| Avaya J100 Series IP Phones | 4.1.5 | View documents |

June 2024 releases

| Avaya Product | Release | Link to documents |
|------------------------|---------|--------------------------------|
| Call Management System | 21.0 | View documents |
| Avaya Admin Portal | 4.1 | View documents |

May 2024 releases

| Avaya Product | Release | Link to documents |
|--|--------------|--------------------------------|
| Avaya Experience Platform™ Public Cloud | May 31, 2024 | View documents |

April 2024 releases

| Avaya Product | Release | Link to documents |
|-----------------------------|---------|--------------------------------|
| Avaya J100 Series IP Phones | 4.1.4 | View documents |

March 2024 releases

| Avaya Product | Release | Link to documents |
|---------------|-----------------|--------------------------------|
| Avaya Spaces | R4.38 (March 1) | View documents |

February 2024 releases

| Avaya Product | Release | Link to documents |
|---------------------------------|---------|--------------------------------|
| Avaya Session Border Controller | 10.2 | View documents |

January 2024 releases

| Avaya Product | Release | Link to documents |
|-----------------------------|---------|--------------------------------|
| Avaya J100 Series IP Phones | 4.1.3 | View documents |

December 2023 releases

| Avaya Product | Release | Link to documents |
|----------------------------|------------------|--|
| All Avaya Aura® programs | 10.2 | View documents: <ul style="list-style-type: none"> • Avaya Aura® solution • Application Enablement Services • Branch Gateway • Communication Manager • Session Manager • System Manager • Call Center Elite |
| Device Enrollment Services | December 9, 2023 | View documents |

October 2023 releases

| Avaya Product | Release | Link to documents |
|------------------------|------------------|--------------------------------|
| Avaya Workplace Client | October 24, 2023 | View documents |

Accessing the port matrix document Procedure

1. Go to <https://support.avaya.com>.

2. To log in, click **Sign In** at the top of the screen and then enter your login credentials when prompted.
3. Click **Product Support > Documents**.
4. In **Select Release**, select the appropriate release number.
This field is not available if there is only one release for the product.
5. From the **Select Content Type** list, select one or both of the following options:
 - **Application & Technical Notes**
 - **Design, Development & System Mgt**

Product compatibility

For the latest and most accurate compatibility information, go to **TOOLS > Product Compatibility Matrix** on the Avaya Support website.

Chapter 2: Avaya rebranding news

Avaya branding updates

Avaya is aligning comprehensive portfolio of capabilities under Avaya Experience Platform™ Public Cloud solution. Avaya Experience Platform™ Public Cloud solution helps to combine the benefits of the Avaya portfolio together with those of our partners and leading cloud platforms.

Rebranding products and customer documentation to Avaya Experience Platform™ Public Cloud and Avaya Experience Platform® (Private Cloud + Connect) is being performed on a product release-wise. Old Avaya branding might exist in customer documentation until the rebranding initiative is complete.

Avaya's rebranding initiative:

- Includes customer documentation support for current and future releases.
- Excludes products that are discontinued and designated to be discontinued in the future.

Related links

[Avaya branding](#) on page 8

Avaya branding

All products with OneCloud™ branding are rebranded product release-wise.

| New name | Previous name |
|--|--|
| AXP Private – Extended Scale | Avaya OneCloud™ CCaaS for Large Enterprise |
| Avaya Experience Platform™ Public Cloud | Avaya OneCloud™ CCaaS |
| Avaya Experience Platform® (Private Cloud + Connect) | Avaya OneCloud™ Private |
| Avaya Enterprise Cloud™ Private Label | Avaya OneCloud™ for Private Label |
| Avaya Government Cloud™ | Avaya OneCloud™ for Government |
| Avaya Subscription | Avaya OneCloud™ Subscription |
| Avaya Communications APIs | Avaya OneCloud™ CPaaS |
| Avaya Session Border Controller | Avaya Session Border Controller for Enterprise |

Index

A

| | |
|----------------------------------|---|
| accessing port matrix | 6 |
| Avaya Cloud Office | |
| videos | 4 |
| Avaya Documentation Center | 4 |
| Avaya Enterprise Cloud | |
| videos | 4 |
| Avaya Experience Portal | |
| videos | 4 |
| Avaya J100 Series IP Phones | |
| videos | 4 |

B

| | |
|-----------------------|---|
| build your docs | 4 |
|-----------------------|---|

C

| | |
|----------------------------|---|
| collection | |
| add topics | 4 |
| create | 4 |
| delete | 4 |
| delete topics | 4 |
| rename | 4 |
| reorder topics | 4 |
| compatibility matrix | 7 |
| content | |
| add to a collection | 4 |
| add to favorites | 4 |
| add to My Topics | 4 |

F

| | |
|---------------------------|---|
| finding port matrix | 6 |
|---------------------------|---|

P

| | |
|--------------------------------|---|
| personalize your content | 4 |
| port matrix | 6 |
| product compatibility | 7 |
| program releases | 4 |

R

| | |
|-----------------------------|---|
| recent Avaya programs | 4 |
|-----------------------------|---|

V

| | |
|--------------------------|---|
| videos | |
| Avaya Cloud Office | 4 |

videos (*continued*)

| | |
|-----------------------------------|---|
| Avaya Enterprise Cloud | 4 |
| Avaya Experience Portal | 4 |
| Avaya J100 Series IP Phones | 4 |
| Avaya Social Media Hub | 4 |
| Avaya Spaces | 4 |